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REDACTED - FOR PUBLIC INSPECTION

VIA HAND DELIVERY AND ECFS

Marlene H. Dortch, Secretary Federal Communications Commission Office of the Secretary 445 12th Street, S.W. Washington, DC 20554

RE.

Form 481 – Carrier Annual Reporting Data Collection, 2013

WC Dockets No. 10-90 and 11-42

Dear Ms. Dortch:

Pursuant to sections 54.313(i) and 54.422(c) of the Commission's Rules¹ and the Commission's Public Notice in this proceeding,² Pymatuning Independent Telephone Company ("the Company") hereby submits a copy of its "FCC Form 481 – Carrier Annual Reporting Data Collection Form," which was timely filed with the Universal Service Administrative Company and the appropriate state commission on or before October 15, 2013.

The Company seeks confidential treatment under the Protective Order adopted by the Commission in this proceeding for the financial information included in its report pursuant to

¹ 47 CFR §§54.313 and 54.422.

² Wireline Competition Bureau Announces Filing Deadline of October 15, 2013 for Eligible Telecommunications Carriers to File High-Cost and Low-Income Annual Reports, PUBLIC NOTICE, WC Dockets No. 10-90 and 11-42, DA 13-1707, released August 6, 2013.

§54.313(f)(2).³ Confidential treatment of this information is appropriate on the grounds that it is commercially sensitive information that is not normally released to the public. In accordance with the Protective Order, the Company is submitting two redacted copies and one stamped confidential copy via hand delivery to the Secretary's Office, and two stamped confidential copies via hand delivery to Charles Tyler, Telecommunications Access Policy Division, Wireline Competition Bureau, Federal Communications Commission, 445 12th Street, S.W., Room 5-A452, Washington, D.C. 20554. The Company is also submitting a redacted copy via the Electronic Comment Filing System, as directed by the Public Notice.

Due to temporary closure of the Commission's filing window, mail room, and electronic filing systems beginning October 1, 2013, this filing is being submitted on the business day following the day of return to normal operations in accordance with the Commission's Public Notice on filing procedures in the event of a lapse in funding. If you have any questions, please do not hesitate to contact the undersigned counsel.

Sincerely.

Salvatore Taillefer, Jr.

Filed:

³ In the Matter of Connect America Fund, et al., PROTECTIVE ORDER, WC Docket No. 10-90, et al., DA 12-1857, released November 16, 2013.

⁴ Procedures for Filings in the Event of a Lapse in Funding, PUBLIC NOTICE, released October 1, 2013.

Late Control of Property Control	m 481 - Carrier Annual Reporting Olfection Form		OM	Form 481 B Cantrol No. 3060-0 2013	985/OMB Control I	No. 3060-0819
<010>	Study Area Code	170200	-			
<015>	Study Area Name	PYMATUNING IND TEL				
<020>	Program Year	2014				
<030>	Contact Name: Person USAC should contact with questions about this data	Deboxah Nobles				
<035>	Contact Telephone Number: Number of the person identified in data line <03	904-688-0029 O>				
<039>	Contact Email Address: Email of the person identified in data line <030>	dnobles@townes.net				
					54.313	54.422
ANNUA	L REPORTING FOR ALL CARRIERS				Completion Required	Completion Required
<100>	Service Quality Improvement Reporting		(complete attached worksh	eet)	{check box w	hen complete)
<200> <210>	Outage Reporting (voice)	if no outages to report	{complete attached worksh	eet)	✓	_
<310>	Unfulfilled Service Requests (voice) Detail on Attempts (voice) Unfulfilled Service Requests (broadband) Detail on Attempts (broadband)	0	(attach descriptive docum		✓	
<400> <410> <420> <430> <440> <450>	Number of Complaints per 1,000 customers (void Fixed Mobile Number of Complaints per 1,000 customers (bro Fixed Mobile				V	
<500> <510> <600> <610> <700> <710> <800> <100> <1010> <1110> <1110>	Service Quality Standards & Consumer Protection 170200pa510 Functionality in Emergency Situations 170200pa610 Company Price Offerings (voice) Company Price Offerings (broadband) Operating Companies and Affiliates Tribal Land Offerings (Y/N)? Voice Services Rate Comparability Terrestrial Backhaul (Y/N)? Terms and Condition for Lifeline Customers	lifr	(check to indicate certificat (attached descriptive docum (check to indicate certificat (attached descriptive docum (complete attached worksh (complete attached worksh (complete attached worksh es, complete attached worksh (check to indicate certificat (attach descriptive docum ot, check to indicate certificat (complete attached worksh (complete attached worksh	ent) ion) eet) eet) eet) eet) eet) oon) ent) oon)	/	
<2000> <2005>	Price Cap Carriers, Proceed to <u>Price Cap Addition</u> Including Rate-of-Return Carriers affiliated with F Rate of Return Carriers, Proceed to <u>ROR Addition</u>	Price Cap Local Exchange C	arriers (check to indicate certificat (complete attached workshi	eet)		
<3005>			(complete attached workshi	ser)	u ✓	

(100) \$6	ervice Quality Improvement Reporting	FCG Form 481
Data Co	ollection Form	OMB Control No.: 3060-0986/OMB Control No.: 3060-0819
		July 2013
<010>	Study Area Code	0
<015>		TUNING IND TEL
<020>		124
<030>	Contact Name - Person USAC should contact regarding this data	Deborah Nobles
<035>	Contact Telephone Number - Number of person identified in data line <03	3O> 904-688-0029
<039>	Contact Email Address - Email Address of person identified in data line <0	30> dnobles@townes.net
<110>	Has your company received its ETC certification from the FCC?	(yes / no) O
<111>	If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC?	(yes/no) O O
<112>	If your answer to Line <111> is yes, then you are required to file a progres report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision voice telephony service. Attach Five-Year Service Quality Improvement Plan or, in subsequent year your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If y CETC which only receives frozen support, your progress report is only required to address voice telephony service.	of s,
	Please check these boxes below to confirm that the attached PDF, on line 112, contains a progress report on its five-year service quality improveme plan pursuant to § 54.202(a). The information shall be submitted at the w center level or census block as appropriate.	nt
<113>	Maps detailing progress towards meeting plan targets	
<114>	Report how much universal service (USF) support was received	
<115>	How (USF) was used to improve service quality	
<116>	How (USF)was used to improve service coverage	
<117>	How (USF) was used to improve service capacity	
<118>	Provide an explanation of network improvement targets not met in the prior calendar year.	

(200) Service Outage Reporting (Voice) Data Collection Form		FCC Form 481 OMB Control No. 3050-0986/OMB Contro July 2013	No: 3060-0819

<010>	Study Area Code	170200				
<015>	Study Area Name	PYMATUNING IND TEL				
<020>	Program Year	2014				
<030>	Contact Name - Person USAC should contact regarding this data	Deborah Nobles				
<035>	Contact Telephone Number - Number of person identified in data line	Contact Telephone Number - Number of person identified in data line <030> 904-688-0029				
<039>	Contact Email Address - Email Address of person identified in data line <030> dnobles@townes.net					

<220>

NOR5			<b3></b3>	<b4></b4>	<c1></c1>	<c2></c2>	<d></d>	<e></e>	<f></f>	<g></g>	<h></h>
Reference Number	Outage Start Date	Outage Start Time	Outage End Date	Outage End Time	Number of Customers Affected	Total Number of	911 Facilities Affected	Service Outage Description (Check	Did This Outage Affect Multiple Study Areas	Service Outage	Preventative
						Customers	(Yes / No)	all that apply)	(Yes / No)	Resolution	Procedures
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					<del>"</del> -						
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										***************************************	
	·							,			<u> </u>
N	lumber	lumber Date	lumber Date Time	lumber Date Time Date	lumber Date Time Date Time		Customers	Customers (Yes / No)  See attached	Customers (Yes / No) all that apply)  See attached	Customers (Yes / No) all that apply) (Yes / No)  See attached	Customers (Yes/No) all that apply) (Yes/No) Resolution  See attached

	e Offerings including Voice Rate Data ection Form	FCC Form 481 OMB Control No), 3050-0986/QMB Control No. 3050-0819
		July 2013
<010>	Study Area Code	170200
<015>	Study Area Name	PYMATUNING IND TEL
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Deborah Nobles
<035>	Contact Telephone Number - Number of person identified in data line <0	30> 904-689-0029
<039>	Contact Email Address - Email Address of person identified in data line <0	30> dnobles@townes.net
<701>	Residential Local Service Charge Effective Date 1/1/2	2013
<702>	Single State-wide Residential Local Service Charge	

<703>

.	cai>	<a2></a2>	<a3></a3>	<b1></b1>	<b2></b2>	<bs></bs> 635>	<b>&lt;</b> 545	<65>	ço.
	State				Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	
$\vdash$	State	Exchange (ILEC)	SAC (CETC)	Rate Type	Service Rate	State Subscriber Line Glarge	State Universal Service Fee	Service Charge	Total per line Rates and Fees
H	_								
-	_								
$\vdash$									
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_									
_					See att	ached worksheet			
						- 0700			
			_						

Data Col	adband Price Offerings ection Form	FCC Form 481 GMB Control No. 3060-0936/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	170200
<015>	Study Area Name	PYMATUNING IND TEL
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Deborah Nobles
<035>	Contact Telephone Number - Number of person identified in data line <0	J30> 904-688-0029
<039>	Contact Email Address - Email Address of person identified in data line <	030> dnobles@townas.net

711> ]	<a1></a1>	<a2></a2>	 501>	<b2></b2>	<c></c>	<61>	<d2></d2>	<d3×< th=""><th><d4></d4></th></d3×<>	<d4></d4>
	State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rate and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached (select)
ļ									
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			Se	e attached					
			work	sheet					
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						***************************************			
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Data Coll	erating Companies lection Form				FCG Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
			170200		
<010>	Study Area Code				
<015>	Study Area Name		PYMATUNING IND TE	<u>L</u>	
<020>	Program Year		2014		
<030>		JSAC should contact regarding this data	Deborah Nobles		
<035> <039>		ber - Number of person identified in data line < Email Address of person identified in data line			
<039>	Contact Email Address -	Email Address of person identified in data life	<pre></pre> <pre>&lt;030&gt; dnoblea@cownes</pre>	.net	
<810>	Reporting Carrier	Fymatuning Independent Tele Co.			
<811>	Holding Company	Townes Telecommunications, Inc.			
<812>	Operating Company	N/A			
		<a≥>Affiliates</a≥>		SAC	<a3> Doing Business As Company or Brand Designation</a3>
:					
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			See a	ttached works	
			See a	ttached works	
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			See a	ttached works	
			See a	ttached works	
			See a	ttached works	

E0012011101223422	oal Lands Reporting ection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819
		July 2013
<010>	Study Area Code	170200
<015>	Study Area Name	PYMATUNING IND TEL
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Deborah Nobles
<035>	Contact Telephone Number - Number of person identified in data line	<030> 904-683-0029
<039>	Contact Email Address - Email Address of person identified in data line	2<030> dnobles@townes.net
<910>	Tribal Land(s) on which ETC Serves	
<920>	Tribal Government Engagement Obligation	Name of Attached Document (.pdf)
	If your company serves Tribal lands, please select (Yes,No, NA) for each these boxes to confirm the status described on the attached PDF, on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:	
		Select (Yes,No, NA)
<921>	Needs assessment and deployment planning with a focus on Tribal community anchor institutions;	
<922>	Feasibility and sustainability planning;	, , , , , , , , , , , , , , , , , , ,
<923>	Marketing services in a culturally sensitive manner;	
<924>	Compliance with Rights of way processes	
<925>	Compliance with Land Use permitting requirements	
<926>	Compliance with Facilities Siting rules	
<927>	Compliance with Environmental Review processes	
<928>	Compliance with Cultural Preservation review processes	
<929>	Compliance with Tribal Business and Licensing requirements.	

BREAK BERTHER	o Terrestrial Backhaul Reporting ection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	170200
<015>	Study Area Name	PYMATUNING IND THE
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Deborah Nobles
<035>	Contact Telephone Number - Number of person identified in data line <030>	904-688-0029
<039>	Contact Email Address - Email Address of person identified in data line <030>	dnobles@townes.net
<1120>	Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G)	
<1130>	Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G)	

(1200) Te Lifeline	rms and Condition for Lifeline Customers	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819
Data Coll	ection Form	July 2013
<010>	Study Area Code	170200
<015>	Study Area Name	PYMATUNING IND TEL
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Deborah Nobles
<035>	Contact Telephone Number - Number of person identified in data li	ine <030> 904-688-0029
<039>	Contact Email Address - Email Address of person identified in data li	line <030> dnobles@townes.net
<1210>	Terms & Conditions of Voice Telephony Lifeline Plans	170200pa1213
	•	Name of attached document (.pdf)
<1220>	Link to Public Website	HTTP
	"Please check these boxes below to confirm that the attached PDF, on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:	
<1221>	Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,	
<1222>	Details on the number of minutes provided as part of the plan,	
<1223>	Additional charges for toll calls, and rates for each such plan.	

Data Coll	ice Cap Carrier Additional Documentation ection Form Rate-of-Return Carriers offiliated with Price Cap Local Exchange Carriers		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
-0105	Caudy Aven Code	70200	
<010> <015>	Study Area Code	YMATUNING IND TEL	
<020>		014	
<030>		eborah Nobles	
<035>	Contact Telephone Number - Number of person identified in data line <030>	904-688-0029	
<039>	Contact Email Address - Email Address of person identified in data line <030>	dnobles@townes.net	
	каштиницивницивницивницивницивницивницивниц		cess charge reductions, and Connect America Phase II
	Incremental Connect America Phase I reporting		
<2010>	2nd Year Certification (47 CFR § 54.313(b)(1))		
<2011>	3rd Year Certification [47 CFR § 54.313(b)(2)]		
	Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a))		
<2012>	2013 Frozen Support Certification		
<2013>	2014 Frozen Support Certification		<u> </u>
<2014>	2015 Frozen Support Certification		
<2015>	2016 and future Frozen Support Certification		
	Price Cap Carrier Connect America ICC Support (47 CFR § 54.313(d))		
<2016>	Certification Support Used to Build Broadband		
	••		
	Connect America Phase II Reporting (47 CFR § 54.313(e))		
<2017>	3rd year Broadband Service Certification		
<2018>	5th year Broadband Service Certification		
<2019>	Interim Progress Certification		
<2020>	Please check the box to confirm that the attached PDF, on line 2021,		
	contains the required information pursuant to § 54.313 (e)(3)(ii), as a	recipient	
	of CAF Phase II support shall provide the number, names, and address	ses of	
	community anchor institutions to which began providing access to bro	padband	
	service in the preceding calendar year.		
<2021>	Interim Progress Community Anchor Institutions	Name of Attached Document Listing Required Information	

PCC  Form 4331 OMB Control No. (3060)5995, OMB Control No. (3050)6119 July 2013		######################################			Company of the control of the contro	ERROTHER HUNDERGENERATE OF THE STATE OF THE SET OF THE				2 20 20 20 20 20 20 20 20 20 20 20 20 20	(ves/No)			(vs/No)									170200pa3026
		PYMATUNING IND TEL	Pahorah Marias	904-688-0029		иницикионетимиментиментельнательнательнательная поличения по пределения поличения поличения поличения по темер I its five year service quality plan (pursuant to 47 CFR § 54.202(а)) and, for privately held carriers, ensuring compliance with the fi CFR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.		Name of Attached Document Listing Required information	·	Name of Attached Document Listing Required Information				Name of Attached Document Listing Required Information									Name of Attached Document Listing Required Information
(3000) Raie Of Raunh Carrier Additional Documentation Data Collection Form	Study Area Code 170200	me	Program Year  Contact Name - Person 11546 should contact recording this date. De-	per - Number of person identified in data line <03	Contact Email Address - Email Address of person identified in data line <030>	URRINKERS THE BOXES BELOW TO NOTE COMPIBERCE OF 12F FOR SEA 2020 AND THE POTTED THE POTTED TO THE POTTED TO THE POTTED TH	Progress Report on 5 Year Plan	Milestone Certification (47 CFR § 54.313(f)(1)(1) Please check this box to confirm that the attached PDF , on line 3012,	contains the required information pursuant to § 54.312 (f)[1][0], as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.	Community Anchor Institutions {47 CFR § 54.313{fh[1]{ii}}} is vour commany a Privately Hold BNR Carries (47 CFR § 43 313(4/2))	Type company in mercy translation can be a part of the file annual report. If yes, does your company file the RUS annual report. Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance.	requires: Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)	PDF of Balance Sheet, Income Statement and Statement of Cash Flows	if the response is yes on line 3014, attach your company's RUS annual report and all required documentation if the response is no on line 3014, is your company audited?	if the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains	Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications PDF of Balance Sheet, Income Statement and Statement of Cash Flows	Management letter issued by the independent certified public accountant that performed the company's financial audit.	if the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2),	opinans. Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications	Borrowers, the definition subjected to a review by an independent certified or the control of the certified or the certified	publik aktounitant. Underlying information subjected to an officer certification.	PDF of Balance Sheet, income Statement and Statement of Cash Flows	Attach the worksheet listing required information
3000] R Data Col	, <010>	<015>	\$050×	<035>	<039	CHECK		(3010)	(3011)	(3012)	(3014)	(3015)	(3016)	(3017)		(3019)	(3021)		(3022)	(3023)	(3024)	(3025)	(3026)

Certificat Data Coll	ion - Reporting Carri ection Form	er FCC Form 481 OMB Control No., 3060-0986/OMB Control No., 3060-0819 July 2013
<010>	Study Area Code	170206
<015>	Study Area Name	PYMATUNING IND TEL
<020>	Program Year	2014
<030>	Contact Name - Perso	n USAC should contact regarding this data Deborah Nobles
<035>	Contact Telephone Nu	umber - Number of person identified in data line <030> 904-688-0029
<039>	Contact Email Address	s - Email Address of person Identified in data line <030> dnobles@townes.net

#### TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

certify that I am an officer of the reporting carrier; my responsibilities	es include ensuring the accuracy of the annual reporting requi	rements for universal service support
recipients; and, to the best of my knowledge, the information reporte	ed on this form and in any attachments is accurate.	
Name of Reporting Carrier: PYMATUNING IND TEL		
Signature of Authorized Officer: CERTIFIED ONLINE		Date 10/10/2013
Printed name of Authorized Officer: Deboxah Nobles		
Title or position of Authorized Officer: Vice President of Regula	atory Affairs	
Telephone number of Authorized Officer: 904-688-0029		
Study Area Code of Reporting Carrier: 170200	Filing Due Date for this form: 10/15/2013	

Data Coli	ection Form	FCC Form 481 OMB Control No 3060-0986/OMB Control No 3060-0819 July 2013
<010>	Study Area Code	170200
<015>	Study Area Name	PYMATUNING IND TEL
<020>	Program Year	2014
<030>	Contact Name - Person U	SAC should contact regarding this data Deborah Nobles
<035>	Contact Telephone Numb	per - Number of person identified in data line <030> 904-688-0029
<039>	Contact Email Address - I	mail Address of person identified in data line <030> dnobles@townes.net

#### TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

certify that (Name of Agent)_ also certify that I am an officer of the reporting carrier; my respondagent; and, to the best of my knowledge, the reports and data p	is authorized to submit the information reported on behalf of the reporting carrier. Insibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized lovided to the authorized agent is accurate.
Name of Authorized Agent:	
Name of Reporting Carrier:	
Signature of Authorized Officer:	Date:
rinted name of Authorized Officer:	
Title or position of Authorized Officer;	
elephone number of Authorized Officer:	
Study Area Code of Reporting Carrier:	Filling Due Date for this form:

#### TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent	Authorized to File Annual Reports for CAF or LI Recipi	ents on Behalf of Reporting Carrier						
as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided he data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.								
Name of Reporting Carrier:								
Name of Authorized Agent or Employee of Agent:								
ignature of Authorized Agent or Employee of Agent:		Date:						
rinted name of Authorized Agent or Employee of Agent:								
itle or position of Authorized Agent or Employee of Agent								
elephone number of Authorized Agent or Employee of Ag	ent:							
itudy Area Code of Reporting Carrier:	Filing Due Date for this form:							

Attachments

Carrier Name:

Pymatuning Independent Telephone Company

Carrier SPIN: Carrier SAC:

143001390 170200

Operating State:

Pennsylvania

Line 510:

Service Quality Standards and Consumer Protection Rules Compliance

Pymatuning Independent Telephone Company ("PITC" or "the Company") complies with the following rules in the Subchapter E of the Pennsylvania Code of State Regulations:

§63.51 - §63.65

Telephone Quality of Service Standards

PITC complies with the following federal consumer protection rules and regulations:

FCC 47 C.F.R. §§64.2001-64.2011 – Customer Proprietary Network Information ("CPNI") FTC 16 C.F.R. §681.2 – Identity Theft Red Flags and Address Discrepancies Under the Fair and Accurate Credit Transactions Act of 2003

All customer protection and disclosures established by the Fair Credit Reporting Act (15 U.S.C. §§1681. et seq.) and the Truth in Lending Act (15 U.S.C. §§1601, et seq.)

The Company has a CPNI Policy Manual detailing and enforcing the requirements of the federal CPNI rules. Each year, the CPNI Compliance Officer (1) communicates with the Company's attorneys and/or consultants regarding CPNI responsibilities, requirements and restrictions; (2) supervises the training of Company employees and agents who use or have access to CPNI; (3) supervises the use, disclosure, distribution or access to the Company's CPNI by independent contractors and joint venture partners; (4) maintains records regarding the use of CPNI in marketing campaigns; and (5) receives, reviews and resolves questions or issues regarding use, disclosure, distribution or provision of access to CPNI. The CPNI Compliance Officer certifies compliance annually with the FCC by March 1.

The Company has an Identity Theft Prevention Program ("the Program") that was approved by the Board of Directors in September 2008. The Board appointed Red Flag Coordinator is responsible for updating the Program as necessary; the day-today supervision of the Program; training Company employees regarding their responsibilities with respect to the Program; and responding to employee questions and concerns regarding identity theft or the Program. The Red Flag Coordinator is required to annually prepare an Identity Theft Prevention Program Compliance Report for the Board's approval by October 1. The Identity Theft Prevention Program Compliance Report evaluates the effectiveness of the Program; the nature and extent of the Company's service provider arrangements and their impact on the effectiveness of the Program; reports any significant incidents involving identity theft and the Company's response to such incidents; and provides recommendations to the Board for periodic reviews of the Program and the adoption of material changes and other revisions, modifications and updates to the Program.

Carrier Name:

Pymatuning Independent Telephone Company

Carrier SPIN: Carrier SAC:

143001390

170200

Operating State:

Pennsylvania

Line 610:

Functionality in Emergency Situations

Pymatuning Independent Telephone Company ("PITC" or "the Company") has an Emergency Operations Plan ("EOP" or "the Plan") that addresses the requirements for continuity of service and systematic restoration of service after loss of service due to an emergency. The EOP is administered and maintained by a member of senior management of the parent company, Townes Telecommunications, Inc., and is reviewed annually to ensure that each applicable section is accurate and any changes or updates to the Plan are made on a timely basis.

An Emergency Director has been authorized to implement the provisions of the EOP. The Emergency Director conducts training with employees and is responsible for ensuring that all new employees are provided a 30 minute overview of the Plan as part of their orientation. Specific supervisory personnel receive additional intense instructions regarding special areas of the Plan.

The Plan established an Emergency Committee made up of senior management and key company personnel, who upon notification by the Emergency Director that a potential emergency exists, convene to declare an emergency, notify affected parties and assume control of restoration of service efforts.

An emergency control center is established at the Company's business office, which is equipped with a back-up power generator and a wireless telephone set. Depending upon the severity and type of emergency and the safety of the emergency location, a control center may be established at the site of the event.

In case of power outages, batteries in the central office will last on average from 4-8 hours depending on how many lines (AMP load) are served at that particular location. The stand-by generator has 24 hour diesel capacity and small generators are available to be put on smaller concentrators if power is lost. The small generators have to be refueled every few hours.

174111111111111111111111111111111111111	erating Companies lection Form	FCC Form 481.  DMB Control No. 3060-0986/OMB Control No. 3060-0819
		μιγ 2013
<010>	Study Area Code	170200
<015>	Study Area Name	PYMATUNING IND TEL
<020>	Program Year	2014
<030>	Contact Name - Person L	JSAC should contact regarding this data Deborah Nobles
<035>	Contact Telephone Num	ber - Number of person identified in data line <030> 904-688-0029
<039>	Contact Email Address - I	Email Address of person identified in data line <030> dnobles@townes.net
<810>	Reporting Carrier	Pymatuning Independent Tele Co.
<811>	Holding Company	Townes Telecommunications, Inc.
<812>	Operating Company	N/A

<813>	<a1></a1>	<a2></a2>	<b>5</b> a3>
	Affiliates	SAC	Doing Business As Company or Brand Designation
:	Choctaw Telephone Company	421893	N/A
•	Electra Telephone Company	442069	N/A
·	Haxtun Telephone Company	462190	N/A
·	MoKan Dial, Inc KS	411807	N/A
•	MoKan Dial, Inc MO	421807	N/A
•	Northeast Florida Telephone Company	210335	d/b/a NEFCOM
	Pymatuning Independent Telephone Company	170200	N/A
	Tatum Telephone Company	442150	N/A
	Walnut Hill Telephone Company	401729	N/A

Carrier Name:

Pymatuning Independent Telephone Company

Carrier SPIN:

143001390

Carrier SAC: Operating State:

Pennsylvania

170200

Line 1210:

Terms and Conditions for Lifeline Program Customers

Pymatuning Independent Telephone Company ("PITC" or "the Company") complies with the FCC CFR 47 §§54.4, Universal Service Support for Low-Income Customers. Lifeline is a non-transferable retail service offering for which qualifying low-income consumers receive a \$9.25 federal discount and a \$3.50 state discount on flat rated basic local telephone service, whether it is purchased on a stand-alone basis or as part of a bundled service that includes voice and data services and optional calling features. Lifeline customers are charged a separate charge for toll calls, but are provided Toll Blocking free of charge if they elect to subscribe to the service. The Lifeline supported services are as shown below:

	PITC	
Residence Access Line	15.65	
Touch Tone Service	1.25	
Federal SLC	6.50	
Total Monthly Rate	23.40	
	-	
Lifeline Discounts to Total Monthly Rate:		
Federal Flat Rate Lifeline Support	(9.25)	FCC 497: Lifeline Worksheet
Total Lifeline Service Monthly Rate	(9.25)	
Net Monthly Local Service for Lifeline Customer	14.15	

#### Additional Services:

Toll Blocking is free to Lifeline customers who subscribe to this service.

The company is required to include the Lifeline Service Program in their Local Exchange Tariff. The rates for basic local residential service are also contained in the Local Exchange Tariff and the rates for the federal SLC are included in the NECA Tariff No. 5. Changes to any of these rates must be approved by the appropriate regulatory agency.

(3005a) Operating Report for Privately-Held Rate of Return Carriers			FCC For	n 481		
Balance Sheet - Data Collection Form				ntrol No. 3060-0986		
Page 1 of 3			July 201			
			i ·			
<010> Study Area Code			<010>			
<015> Study Area Name			<015>			
<020> Program Year			<020>			
<030> Contact Name - Person USAC should contact regarding this data			<030>		300	
<035> Contact Telephone Number - Number of person identified in da		<u> </u>	<035>			\
<039> Contact Telephone Email Address - Email Address of person ide	ntified in data lin	e <030>	<039>			
Files as reviewed single company				Filed as audited single company		
Filed as reviewed consolidated company			ļ	Filed as audited consolidated company		<u> </u>
☐ Filed as subsidiary of reviewed consolidated co			<u> </u>	Filed as subsidiary of audited consolidated company	·	
I.: Filed as subsidiary of reviewed consolidated co	трапу					
			CATION			
We hereby certify that the entries in this report are in accordance with the	e accounts and o	other records of tr	e systen	and reflect the status of the system to the best of our know	leage and belief.	1
	· · · · · · · · · · · · · · · · · · ·	DATE OF THE	<u>.</u>			
Signature	·····	Date			<del></del>	
Signature	·-	PART A. BAI	B MCE CL	l ret		
	BALANCE	BALANCE END	T ST	166 I	BALANCE	BALANCE END
ASSETS	PRIOR YEAR	OF PERIOD		LIABILTIES AND STOCKHOLDERS' EQUITY	PRIOR YEAR	OF PERIOD
CURRENT ASSETS	711121772		CURRE	NT LIABILITIES	Econ."	
Cash and Equivalents				Accounts Payable		
2. Cash-RUS Construction Fund				Notes Payable		
3. Affiliates:				Advance Billings and Payments		
a. Telecom, Accounts Receivable				Customer Deposits	a partial	
b. Other Accounts Receivable				Current Mat. L/T Debt		
c. Notes Receivable				Current Mat. L/T Debt-Rur. Dev.		
4. Non-Affiliates:			31.	Current MatCapital Leases		
a. Telecom, Accounts Receivable			32.	income Taxes Accrued		
b. Other Accounts Receivable			33.	Other Taxes Accrued		
c. Notes Receivable			34.	Other Current Liabilities		
Interest and Dividends Receivable			35.	Total Current Liabilities (25 thru 34)		
6. Material-Regulated				TERM DEBT		
7. Material-Nonregulated				Funded Debt-RUS Notes		
8. Prepayments				Funded Debt-RTB Notes		
9. Other Current Assets				Funded Debt-FFB Notes		
10. Total Current Assets (1 Thru 9)				Funded Debt-Other		
				Funded Debt-Rural Develop, Loan		
NONCURRENT ASSETS				Premium (Discount) on L/T Debt		
11. Investment in Affiliated Companies				Reacquired Debt		
a. Rural Development				Obligations Under Capital Lease		
b. Nonrural Development				Adv. From Affiliated Companies		
12. Other Investments				Other Long-Term Debt		
a. Rural Development				Total Long-Term Debt (36 thru 45)		
b. Nonrural Development				LUAB. & DEF. CREDITS		
13. Nonregulated investments				Other Long-Term Liabilities		
14. Other Noncurrent Assets 15. Deferred Charges				Other Deferred Credits Other Jurisdictional Differences	-6:35	
				Total Other Liabilities and Deferred Credits (47 thru 49)		
16. Jurisdictional Differences 17. Total Noncurrent Assets (11 thru 16)			EQUIT			
17. Total Noncurrent Assets (11 thru 16)				Cap. Stock Outstanding & Subscribed		
PLANT, PROPERTY, AND EQUIPMENT				Additional Paid-in-Capital		
18. Telecom, Plant-in-Service				Treasury Stock		
19. Property Held for Future Use				Membership and Cap. Certificates		
20. Plant Under Construction				Other Capital		
21. Plant Adj., Nonop. Plant & Goodwill				Patronage Capital Credits		
22. Less Accumulated Depreciation				Retained Earnings or Margins		
23. Net Piant (18 thru 21 less 22)				Total Equity (51 thru 57)		
THE PROPERTY OF THE PARTY OF TH			, Jo.	Low- react for an abil		
24. TOTAL ASSETS (10+17+23)			59.	TOTAL LIABILITIES AND EQUITY (35+46+50+58)		
the state of the s				1 - 2 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 -	#41.5 (pt. 4.7 ft. 11)	

(3005b) Operating Report for Privately-Held Rate of Return Carriers Balance Sheet - Data Collection Form

Page 2 of 3

<010> Study Area Code

<015> Study Area Name <020> Program Year

<020> Program Year
<030> Contact Name - Person USAC should contact regarding this data

<035> Contact Telephone Number - Number of person identified in data line <030>

<039> Contact Telephone Email Address - Email Address of person identified in data line <030>

FCC Form 481

OMB Control No. 3060-0986

July 2013

<010> 170200

<015> Pymatuning Independent Telephone Company

<020>

<030> <u>Deborah Nobles</u>

<035> 904-688-0029 <039> dnobles@townes.net

ITEM	PRIOR YEAR	THIS YEAR
1 Local Network Services Revenues		
2. Network Access Services Revenues		
3. Long Distance Network Services Revenues		
4. Carrier Billing and Collection Revenues		
5. Miscellaneous Revenues		
6. Uncollectible Revenues		
7. Net Operating Revenues (1 thru 5 less 6)		
8. Plant Specific Operations Expense		
9. Plant Nonspecific Operations Expense (Excluding Depreciation & Amortization)		
10. Depreciation Expense		
11. Amortization Expense		
12. Customer Operations Expense		
13. Corporate Operations Expense		
14. Total Operating Expenses (8 thru 13)		
15. Operating Income or Margins (7 less 14)		
16. Other Operating Income and Expenses		
17. State and Local Taxes		
18. Federal Income Taxes		
19. Other Taxes		
ZO. Total Operating Taxes (17+18+19)		
21. Net Operating Income or Margins (15+16-20)		
22. Interest on Funded Debt		
23. Interest Expense - Capital Leases		
24. Other Interest Expense		
25. Allowance for Funds Used During Construction		
26. Total Fixed Charges (22+23+24-25)		
27. Nonoperating Net Income		
28. Extraordinary Items		
29. Jurisdictional Differences		
30. Nonregulated Net Income		
31. Total Net Income or margins (21+27+28+29+30-26)		
32. Total Taxes Based on Income		
33. Retained Earnings or Margins Beginning-of-Year		
34. Miscellaneous Credits Year-to-Date		
35. Dividends Declared (Common)		
36. Dividends Declared (Preferred)		
37. Other Debits Year-to-Date		
38. Transfers to Patronage Capital		
39. Retained Earnings or Margins end-of-Period [(31+33+34)-(35+36+37+38)]		
40. Patronage Capital Beginning-of-Year		
41. Transfers to Patronage Capital		
42. Patronage Capital Credits Retired		
43. Patronage Capital End-of-Year (40+41-42)		
44. Annual Debt Service Payments		
45. Cash Ratio [(14+20-10-11)/7]		
46. Operating Accrual Ratio [(14+20+26)/7]		
47. TIER [(31+26)/26]		
48. DSCR [(31+26+10+11)/44]		

# (3005c) Operating Report for Privately-Held Rate of Return Carriers Balance Sheet - Data Collection Form

Page 3 of 3

<010> Study Area Code

<015> Study Area Name

<020> Program Year

<030> Contact Name - Person USAC should contact regarding this data

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<039> Contact Telephone Email Address - Email Address of person identified in data line <030>

FCC Form 481

OMB Control No. 3060-0986

July 2013 <010>

<015> Pymatuning Independent Telephone Company

<020>

2014

170200

<030> Deborah Nobles

<035> 904-688-0029

<039> dnobles@townes.net

PART C. STATEMENTS OF CASH FLOWS  1. Beginning Cash (Cash and Equivalents plus RUS Construction Fund)  CASH FLOWS FROM OPERATING ACTIVITIES  2. Net income  Adjustments to Reconcile Net Income to Net Cash Provided by Operating Activities  Add: Amortization  Add: Amortization  Changes in Operating Assets and Liabilities  Decrease/(Increase) in Accounts Receivable  Decrease/(Increase) in Materials and Inventory  Decrease/(Increase) in Prepayments and Deferred Charges  Decrease/(Increase) in Prepayments and Deferred Charges  Decrease/(Increase) in Accounts Payable  11. Increase/(Decrease) in Activities  CASH FLOWS FROM FINANCING ACTIVITIES  CASH FLOWS FROM FINANCING ACTIVITIES  CASH FLOWS FROM FINANCING ACTIVITIES  Decrease/(Increase) in Notes Receivable  Increase/(Decrease) in Notes Receivable  Increase/(Decrease) in Other Customer Deposits  Increase/(Decrease) in Other Lustomer Deposits  CASH FLOWS FROM INVESTING ACTIVITIES  CA		•	
1. Beginning Cash (Cash and Equivalents plus RUS Construction Fund)  CASH FLOWS FROM OPERATING ACTIVITIES  2. Net Income  Adjustments to Reconcile Net Income to Net Cash Provided by Operating Activities  3. Add: Depreciation  4. Add: Amortization  5. Olther (Explain)  Changes in Operating Assets and Liabilities  6. Decrease/(Increase) in Accounts Receivable  7. Decrease/(Increase) in Materials and Inventory  8. Decrease/(Increase) in Prepayments and Deferred Charges  9. Decrease/(Increase) in Other Current Assets  10. Increase/(Decrease) in Accounts Payable  11. Increase/(Decrease) in Advance Billings & Payments  12. Increase/(Decrease) in Other Current Liabilities  13. Net Cash Provided/(Used) by Operations  CASH FLOWS FROM FINANCING ACTIVITIES  14. Decrease/(Increase) in Notes Receivable  15. Increase/(Decrease) in Other Current Liabilities & Deferred Credits  16. Increase/(Decrease) in Other Lurent Liabilities & Deferred Credits  17. Net Increase/(Decrease) in Other Lurent Liabilities & Deferred Credits  18. Increase/(Decrease) in Other Lurent Liabilities & Deferred Credits  19. Increase/(Decrease) in Other Lurent Liabilities & Deferred Credits  19. Increase/(Decrease) in Capital Stock, Paid-in Capital, Membership and Capital Certificates & Other Capital  10. Less: Patronage Capital Credits Retired  10. Less: Patronage Capital Credits Retired  11. Less: Patronage Capital Credits Retired  12. Other (Explain)  13. Net Cash Provided/(Used) by Financing Activities  CASH FLOWS FROM INVESTING ACTIVITIES  4. Net Capital Expenditures (Property, Plant & Equipment)  4. Net Capital Expenditures (Property, Plant & Equipment)  4. Other Noncurrent Assets & Jurisdictional Differences		CARTA CTATES OF CARLES ON	·
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26. Other Noncurrent Assets & Jurisdictional Differences			
27. Other (Explain)	27.	Other (Explain)	
28. Net Cash Provided/(Used) by Investing Activities			
29. Net increase/(Decrease) in Cash			
30. Ending Cash	30.	Ending Cash	STATE OF THE PROPERTY.

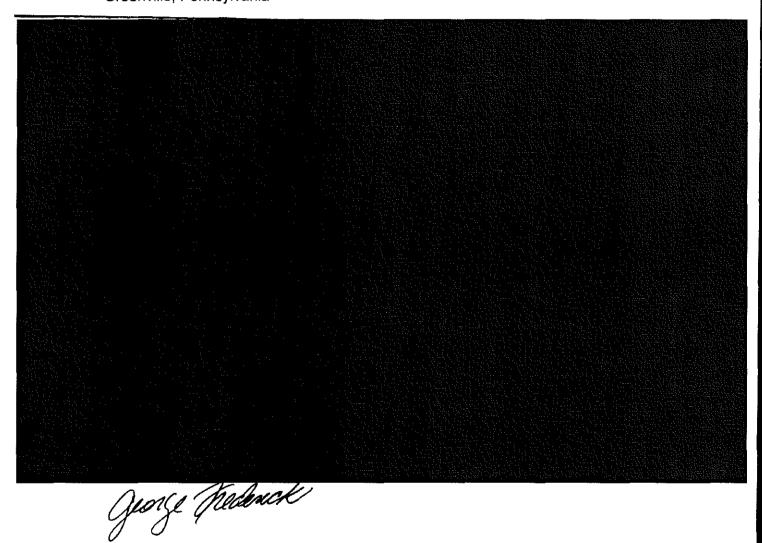


George Frederick Certified Public Accountant PLLC

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# **Report of Independent Accountants**

The Board of Directors and Stockholders Pymatuning Independent Telephone Company, Inc. Greenville, Pennsylvania



George Frederick CPA PLLC February 19, 2013

Confidential